

OLSON  
& PARENT



Green Burial and Cremation

*"The New Tradition"*

## COVID-19 Statement

March 24, 2020

As we all face this challenging time, Olson & Parent Funeral Home understands families will need assistance when a death occurs. We stand ready to help you now and in the future – 24 hours a day.

The health and safety of our guests and employees is our top priority. At this time, Olson & Parent Funeral Home will remain open to assist you. You will work directly with the owners at every stage of the funeral process during this critical time. We will work, albeit differently, based on the precautions set by the governing authorities including the Center for Disease Control and Prevention (CDC), the World Health Organization (WHO), the Rhode Island Department of Health (RIDOH), and the National Funeral Director's Association (NFDA).

If a death has occurred, or is imminent, we have options to help you make the arrangements with us. We can meet with you in person at the funeral home or, *what is recommended*, all arrangements may be made utilizing our user-friendly online center and/or by telephone. Arrangements will be made to accommodate your expressed wishes while honoring the parameters established by the State authority.

Our heart goes out to all those affected by the novel coronavirus (COVID-19).

***Per the RI Department of Health (RIDOH) the limit for outdoor graveside/funeral services is ten people total, with adequate social distancing (6 ft) between them. This ten person limit includes family members of the deceased.***

Olson & Parent Funeral Home will assist your family in coordinating the best way to honor your loved one while being mindful of the health and safety of all concerned. We are still able to have visitations. *Many of our families are asking*

*the funeral home to provide the essential services needed now, and delay the funeral mass, service, memorial, or celebration of life to a later date. This will allow for family and friends to gather in the future to safely honor their loved one.*

We want to assure you that we are taking proactive measures to prevent the spread of any potential illness. We are closely monitoring the situation.

- We have heightened daily disinfection practices; implemented more protocols to clean our chapels, lounges, offices and restrooms before and after each service with particular attention paid to high touch items.
- Proper and frequent hand washing is vital to help combat the spread of viruses. Our staff are reminded that cleanliness starts with this simple act.
- Employees who exhibit cold or flu-like symptoms have been instructed to stay home.
- In an effort to minimize direct contact, we ask that you consider avoiding shaking hands or physical contact with staff, members of the family or other guests. Direct eye contact, loving words and a warm smile can be as meaningful as a traditional handshake or hug, especially during these difficult times.
- We request that guests who are experiencing any cold or flu-like symptoms including fever, cough and shortness of breath or have compromised immune system, please refrain from visiting the funeral home at this time.
- For those who refrain from coming to any services, you are welcome to leave a condolence and/or sign an online guest registry for the family on our website. It's [www.olsonparent.com](http://www.olsonparent.com)

If you have any questions about our funeral home operations, please feel free to call us at anytime (401) 944-6460 or by email at [olsonparent1@gmail.com](mailto:olsonparent1@gmail.com).

Respectfully,

Thomas C. Olson